

The future of remote site management

Supporting the nation: tackling the spread of Covid-19

Sodexo, one of the world's leading facilities management companies, was contracted to assist the Department of Health and Social Care in rolling out 174 Covid Test centres across the UK. Time was critical, testing needed to be optimised to support the nation's battle against the pandemic by controlling the spread of the virus.

A system was required that provided a direct feed of data to monitor key performance indicators and enable increased health and safety, analytics and performance management. The number of people visiting the site also needed to be carefully monitored and controlled to ensure the safety of staff and patients, and all of this information had to be easily accessible from remote sites. A solution needed to be found.



Moving at speed

Sodexo had been working in partnership with Physical2Digital (P2D) for six years prior to the implementation of this project; they knew that P2D's software solution, P2D 360, would be best placed to assist. A longstanding working relationship had enabled P2D to gain an in-depth understanding of the high levels of customer

Benefits

- Maintain the operational efficiency of sites in real-time**
- Manage risk, ensure compliance, whilst monitoring service and KPIs in real time**
- Flexible, cost effective app-based solution available on iOS and Android**
- Full audit history to support AEOS and compliance**
- Mobile workforce management via a central portal**
- Reduce paper-based documents supporting your sustainability goals**

P2D 360

App based software that allows the remote management of any site operations with live feedback of information into a single daily occurrence log. Users can view shifts, activity logs, handover logs and schedules in real-time allowing effective identification and management of risk exposure.

service, data and insights that Sodexo provide their clients and the requirements to make them a reality. This meant that P2D were able to tailor their software to meet the standards of Sodexo whilst also making the rollout simple, straight forward and most importantly, allowing the project to move at speed.

App based efficiency

P2D dedicated a project team to support Sodexo with the implementation of the sites across the country. The 360 service was deployed to monitor site security patrols such as storage areas of NHS equipment, site entry points, generators and critical areas; it also provided vital incident reporting to deliver real time site monitoring insights and analytics to management and DHSC, assisting test site efficiency.

Sodexo ensured the thorough audit of every site, guaranteeing that strict compliance regulations were met and the uniform activity of the delivery of security service across the UK test centres, with minimal in person site visits required.

Areas of compliance audited included:

PPE

SIA licence checks

Safety equipment

Signed assignment instructions

Cold weather clothing

Personnel site competence checks

Training records

Site lead process understanding and site lead test centre security online training



Safety and Sustainability

Data and insights gathered from the 360 platform allow Sodexo to proactively manage site operations. They were able to create action plans with the client to continuously optimise performance and ultimately ensure a safe environment in line with regulations. Analytics gathered from the platform support quarterly reviews between Sodexo and their clients to demonstrate the value of the service. The approach delivered an efficient solution, minimised the environmental impact and cost to the DHSC test centres by removing the need of many paper-based documents and bringing them onto a digital platform.

The result was 174 Covid testing sites being successfully and efficiently set up, monitored and maintained throughout Britain supporting the Department of Health and Social Care to tackle the spread of Covid-19, saving millions of lives.

Scan the QR code below to see 360 in action.



p2dl.com/360